



SASC Crew Concierge “Tender”

User Guide



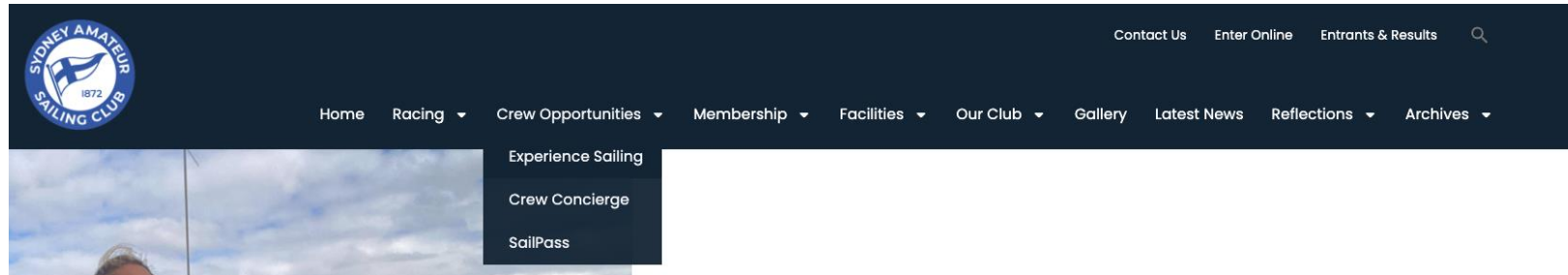
Introduction

SASC Crew Concierge is an on-line service to connect Skippers and Crew on race days.

- Skippers can select the sailing days they are looking for crew
- Crew can select their available days
- Skippers and Crew can "connect"
- The connection is offered based on the skippers' requirements and crew skills.

The system is on-line and requires a log-in to access for security.

Access Crew Concierge from the [SASC WEB Site](#): Crew Opportunities - [Crew Concierge](#)



Let's Connect You – Crew Concierge

Register with our **crew concierge**, to match you with a skipper and boat that meet your criteria.

Crew – Register to receive access to the crew concierge on-line system – [USER GUIDE HERE](#)

Skippers – Log-in to manage your crew requests and race days – [USER GUIDE HERE](#)

We look forward to welcoming you aboard!

[Register or Log-in here](#)



Click Here To Register Or Log-In

Establish a log-in: Register or Log-in

Skippers (members):

- Enter your **email address
- **First time** – click on "Forgotten Password"
- You will receive an email with the password.
- Then Log-in with your email and the password

**Note your email address is the one used by SASC.

The screenshot shows a dark blue header with navigation links: Home, Racing, Crew Opportunities, Membership, Facilities, Our Club, Gallery, and Latest News. Below the header is a white modal window with a close button (X) in the top right corner. The modal is divided into two sections: "Member Log In" and "Non-Members".

Member Log In

Fields:

- Your Email Address
- Password (with an eye icon for toggling visibility)

Buttons:

- authenticate
- VCFD
- Log In

Link:

- Forgotten your password? Click here to retrieve it

Non-Members

Text:

If you are not a member of the SASC and would like to enquire about becoming a member or to crew, please complete your details below and we will contact you.

Fields:

- First Name
- Last Name
- Email Address
- Phone

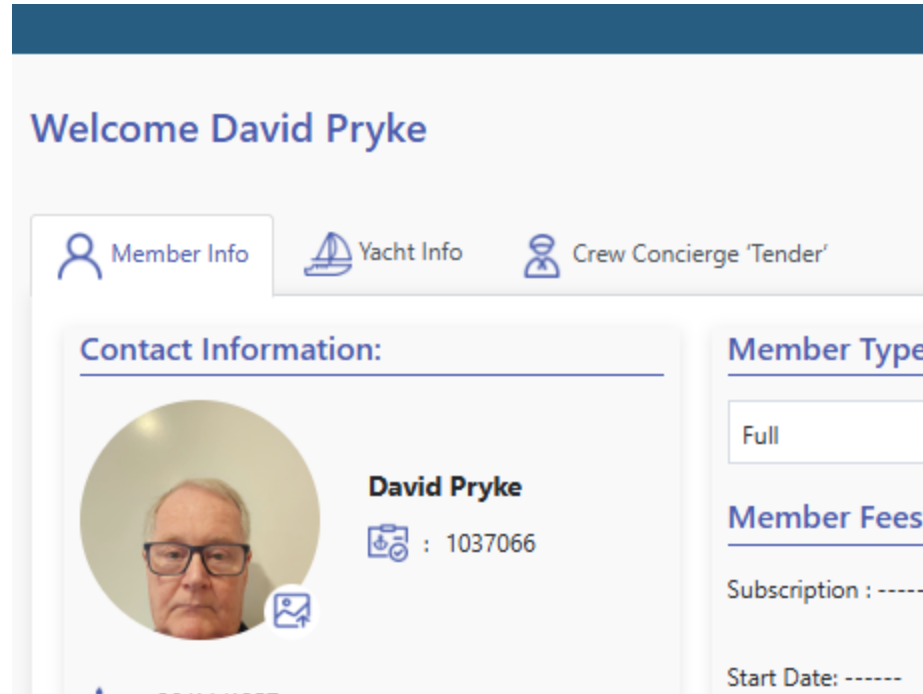
Buttons:

- Become a Skipper
- Become a Crew

Check your details are correct.

Skippers (members):

- **Three tabs** – Member info, Yacht Info and Crew Concierge.
- Check/add to Member Info and Yacht info.
- Select "Crew Concierge" to request a crew connection.



The screenshot shows a web interface for a member profile. At the top, a dark blue header bar is visible. Below it, a light blue banner says "Welcome David Pryke". Underneath the banner are three tabs: "Member Info" (selected, with a person icon), "Yacht Info" (with a sailboat icon), and "Crew Concierge 'Tender'" (with a person icon). The "Member Info" tab is active, showing a "Contact Information:" section with a circular profile picture of David Pryke, his name, and a phone number "1037066" next to a phone icon. To the right of the contact information are two sections: "Member Type" with a dropdown menu showing "Full", and "Member Fees" with fields for "Subscription : -----" and "Start Date: -----".

Add sailing days

Member Info Yacht Info **Crew Concierge 'Tender'**

My Sailing Days
click a 'date' box to book

October 2025

today < >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3 Out of Africa 	4
5	6	7	8	9	10 Out of Africa 	11 Out of Africa
12	13	14	15	16	17	18
19	20	21	22 	23 	24	25 Out of Africa
26	27	28	29	30	31	1

Looking for Crew

Sailing Date : 17/10/2025

Boat Name : Out of Africa

Criteria

☒ Regular ☒ Casual ☐ Social
☒ Harbour ☐ Off-shore ☒ Friday
☐ Saturday ☐ Sunday

Experience

☐ Bow ☐ Pitt ☐ Sheet Trim
☐ Main Trim ☒ Tiller ☐ Wheel
☐ Spinnaker ☐ In Shore ☐ Off Shore

Fitness Level:

Stiff Agile Fit

Skill Level:

Beginner Moderate Excellent

Self Assessment:

Relaxed Competitive Focused

Confirm and Publish

Skippers (members):

- Select “Crew Concierge” to view sailing calendar
- Click on sailing date
- Crew Criteria will pop up.
(see next slide)

Crew Criteria

Configure your crew request

Skippers

- Criteria
- Experience
- Fitness

Confirm and Publish

Looking for Crew

Sailing Date : 15/10/2025

Boat Name : Out of Africa

Criteria

☒ Regular

☒ Casual

☐ Social

☒ Harbour

☐ Off-shore

☒ Friday

☐ Saturday

☐ Sunday

Experience

☐ Bow

☐ Pitt

☐ Sheet Trim

☐ Main Trim

☒ Tiller

☐ Wheel

☐ Spinnaker

☐ In Shore

☐ Off Shore

Fitness Level:

Stiff

Agile

Fit

Skill Level:

Beginner

Moderate

Excellent

Self Assessment:

Relaxed

Competitive

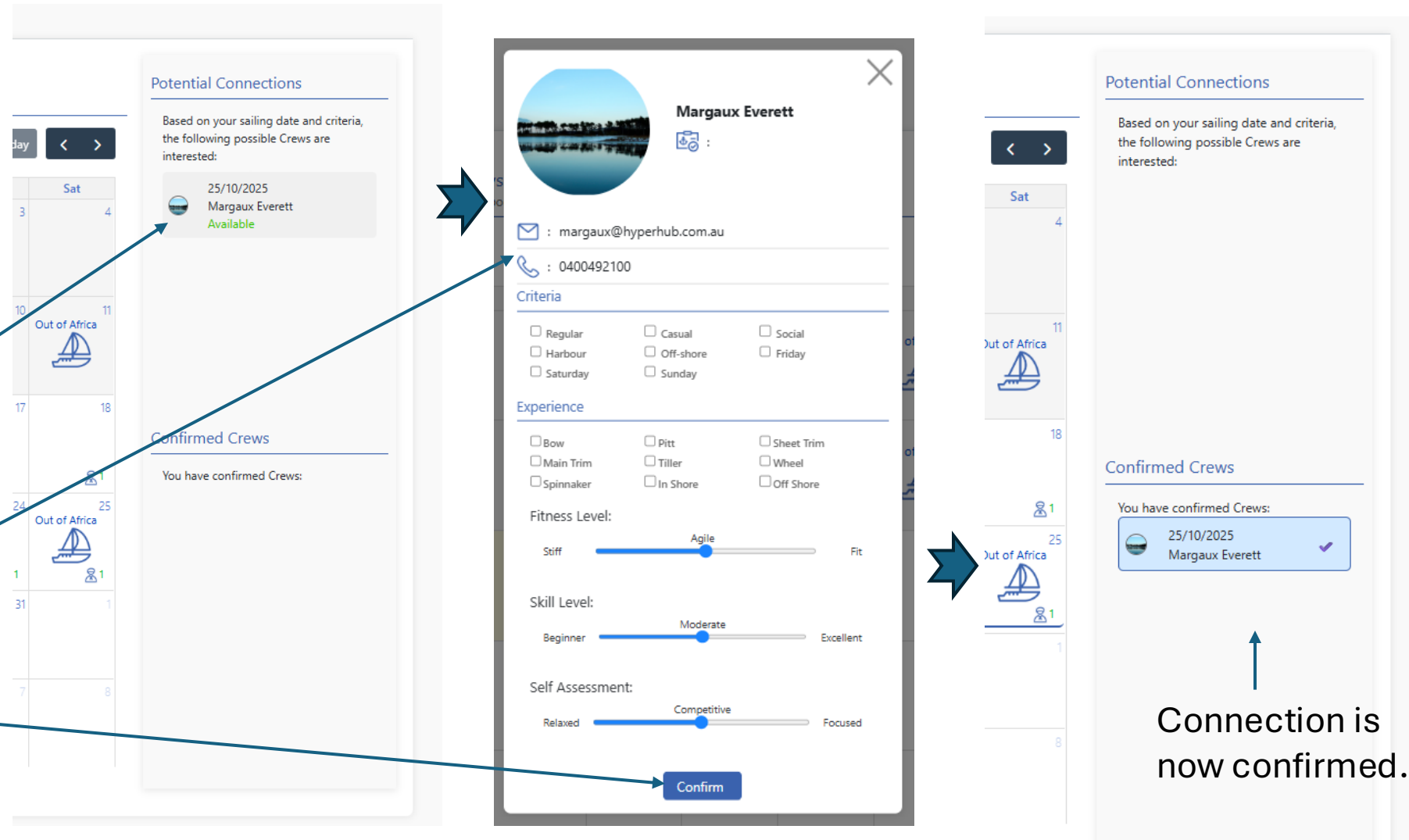
Focused

Confirm and Publish

View and connect to crew

Skippers

- Potential Crew Connections appear here
- Click on the connection to see details of the crew
- You can email/phone the crew before confirming.
- Finally click on “Confirm” to make the connection – emails are sent to each party as confirmation.



Connection is now confirmed.

Housekeeping

My Sailing Days
click a 'date' box to book

October 2025

today



Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3 Out of Africa 	4
5	6	7	8	9 Out of Africa 	10 Out of Africa 	11
12	13	14	15	16	17	18
19	20	21	22	23	24 Out of Africa 	25
26	27	28	29	30	31	1

Skippers

- You can remove a connection or a sailing day by clicking on the date
- “Cancel Publish” to remove sailing date.

Looking for Crew

Sailing Date : 24/10/2025

Boat Name : Out of Africa

Criteria

☒ Regular ☒ Casual ☐ Social
☒ Harbour ☐ Off-shore ☒ Friday
☐ Saturday ☐ Sunday

Experience

☐ Bow ☐ Pitt ☐ Sheet Trim
☐ Main Trim ☒ Tiller ☐ Wheel
☐ Spinnaker ☐ In Shore ☐ Off Shore

Fitness Level:

Stiff Agile Fit

Skill Level:

Beginner Moderate Excellent

Self Assessment:

Relaxed Competitive Focused

Cancel Publish

Support

- For support with crew requests you can contact Crewing@sasc.com.au
- For technical support you can contact racing@sasc.com.au,
- or call 9953 6597 (during business hours)